

FREE ROADMAP · AI TRAINING SERIES · 2026 EDITION

AI Adoption Roadmap for Ops Teams

A 90-day roadmap to move your operations team from AI-curious to AI-shipping.

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Introduction

Every operations team I speak to is asked the same question by their leadership: "What are we doing with AI?" And every operations team gives roughly the same answer: "We are exploring it." That answer stops working in 2026.

This roadmap gives your operations team a concrete 90-day plan to move from talking about AI to shipping working AI. No hype. No jargon. Just a sequenced set of activities that build real capability.

Days 1-15: Foundation & Discovery

Week 1: Educate the team on what AI actually is

- Two 2-hour sessions on LLMs, agents, and RAG (the three concepts that matter)
- Hands-on time with ChatGPT, Claude, or similar — not as users, but as builders
- Read: AI Agent Starter Guide, RAG Implementation Playbook

Week 2: Identify high-value use cases

- Workshop: list every workflow the team runs that involves reading, writing, or deciding
- Score each on: hours consumed weekly × frequency × AI feasibility
- Shortlist the top 3-5 use cases

Weeks 1-2 Deliverable

A prioritised list of 3-5 AI use cases with estimated impact and effort. Reviewed and signed off by leadership.

Days 15-45: First Build

Weeks 3-4: Build a proof-of-concept

Pick the highest-impact, lowest-complexity use case. Build a working proof-of-concept using existing tools:

- For document/knowledge use cases: RAG-based Q&A; with your own docs
- For workflow use cases: Simple agent using CrewAI or n8n
- For forecasting use cases: LLM-augmented time series with your data

Weeks 5-6: Iterate with real users

- Test with 5-10 real users on the operations team
- Capture where it fails, what it gets right
- Iterate on prompts, retrieval, and workflow logic

Days 15-45 Deliverable

A working proof-of-concept with real user feedback. Demo it to leadership.

Days 45-75: Production Deployment

Weeks 7-8: Harden for production

- Add rate limiting and cost caps
- Add human-in-the-loop review for critical decisions
- Add monitoring, error handling, and fallback logic
- Document how it works and how to maintain it

Weeks 9-10: Deploy to a bounded user base

- Roll out to one team or one workflow segment
- Track adoption metrics daily
- Weekly retrospective — what is working, what is not

Days 75-90: Scale & Multiply

Week 11: Measure impact rigorously

- Quantify time saved
- Quantify quality improvements
- Quantify cost per use
- Compare to the manual baseline

Week 12: Plan the next three use cases

- Use what you learned to fast-track use cases #2, #3, #4
- Build a small internal "AI ops" team to own the AI stack
- Update the roadmap for the next quarter

Common Mistakes to Avoid

1. Trying to build everything at once

Pick one use case. Ship it. Then pick the next. Trying to build a "platform" from day one is how AI initiatives die.

2. Not measuring baseline

Before you build anything, measure how long the current process takes and what it costs. Without that, you cannot prove impact.

3. Skipping change management

The best AI system fails if the team refuses to use it. Involve users early, address their fears honestly, and show them how it helps their day.

4. Buying tools before building capability

The market is full of AI vendors happy to sell you a platform. Do not buy until your team can articulate exactly what they need and why. Otherwise you will pay for features you never use.

The 90-Day Scoreboard

By day 90, you should have:

- At least 1 AI system running in production
- A team that can confidently discuss LLMs, RAG, and agents
- Quantified impact — hours saved, cost reduced, quality improved
- A backlog of validated next use cases
- A small internal team accountable for AI ops

Next Steps

If you want to accelerate this timeline with structured training, book a discovery call to discuss the Hari Advisory AI Agent Training Program or a custom corporate cohort for your team.

READY TO GO FURTHER?

Book a Free Discovery Call

A 30-minute session to discuss your operations, AI adoption plans, or team training needs. No obligation. No sales pitch. Just useful conversation.

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